Speech-In-The-Wild Analytics in the Era of Deep Learning:

Recent Advancements and Remaining Challenges

#### Dimitra Vergyri SRI International

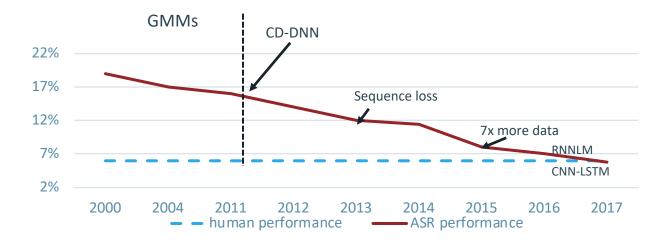
With contributions from: SRI: Mitchell McLaren, Horacio Franco, Martin Graciarena, Aaron Lawson, Diego Castan, Mahesh Nandwana, Julien Van Hout, Colleen Richey UBA-CONICET: Luciana Ferrer Apple/UMD: Vikramjit Mitra 2018 IEEE Spoken Language Technology Workshop Impact of Deep Learning on Speech Processing

# Deep learning solved speech processing

Huge improvements – especially given

- Well-defined task and conditions
- Large matched-condition datasets
- Focused community effort over long period of time

#### Automatic speech recognition Hub5 - eval2000



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Problem not completely solved ...

Challenges still remain

Important Challenges for Speech Analytics

# From controlled recording conditions:



To Audio in the Wild:



#### Audio in the Wild:

- Signal characteristics
  - Degraded signals
    - Distant microphones, distorted and noisy channels, reverberation, compression, etc.
  - Variability
    - Multiple speakers, speaker states and environments
    - Nonstationary noises and distortions
    - Unexpected events
- Test conditions
  - Mismatch with training
  - Short duration test samples, e.g. 1-5 sec







Addressing Real-world Challenges

Technology needs to work in real-world conditions Realistic Datasets

Exhibiting a variety of conditions present in real situations

#### Research Directions

- Data augmentation
- Feature design and learning
- Deep learning models
- Adaptation/calibration with limited data

#### Example Speech Analytics Tasks

- Speech Activity Detection (SAD)
- Speaker ID (SID)
- Keyword Detection / Query by Example (QbE)

# **Realistic Datasets**

Exhibiting a variety of conditions present in real situations

# Datasets Available to the Community

#### NIST and other formal evaluations: datasets with challenging conditions

- CHiME challenges (2011-2018): speech on speech, speech in noise, distant speech
- NIST SRE eval data (1996-2018): telephone and interview speech data, including non-English
- DARPA RATS data (2011-2014): mostly PTT, severe transmission noise
- Contributions from the research community
  - ICSI meeting corpus (2004): multiple speakers, close-talking or distant mics
  - VoxCeleb (2017, 2018) : 1000's of celebrity speakers in the wild
- SRI's recent contributions (SITW, VOICES)
  - Many speakers
  - Multiple speaker segments
  - Wide range of "in the wild" artifacts

#### Speakers In The Wild (SITW) 2016: A "Sample" of Real Conditions



M. McLaren, L. Ferrer, D. Castan, and A. Lawson, "The speakers in the wild (SITW) speaker recognition database," Interspeech 2016 *Focus:* Multi-speaker, cross-condition data from real-world recordings

*Source:* Open-source videos

Subjects: 299 public figures

Language: English (native and non-native)

Publicly Available for Research Purposes: www.speech.sri.com/projects/sitw/

*Combination of Conditions:* e.g.: red carpet, Q&A in auditorium, ice bucket challenge

#### Targeted conditions:

Traffic noise Reverb Multi-layer compression Multi-speaker (1-8) Conversational speech Laughter Phone channel

Background music Non-linear effects Natural Lombard effect Crowd noise Restaurant noise Variable duration (6 sec – 2 hours)

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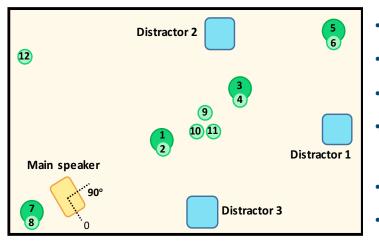
# VOICES: voices.lab41.org free download

*Focus:* Distant microphone recordings – variable but controlled conditions

**Source:** 300 speakers from LibriSpeech audio (open source), re-recorded in furnished rooms with background noise

C. Richey, M. A. Barrios, Z. Armstrong, C. Bartels, M. Graciarena, A. Lawson, M. K. Nandwana et al., "Voices obscured in complex environmental settings (VOICES) corpus," INTERSPEECH 2018

# Microphone and loudspeaker placement in one of the collection rooms



- 4 studio mics (larger circles)
- 8 lavalier mics (smaller circles)
- Mic #9 is under a table
- Mics #10 & #11 are attached to the ceiling
- Mic #12 is in the wall
- Speaker can move/rotate
- 4 background noise conditions played from distractor speakers
  - Music and TV noise from single loudspeaker
  - Babble noise from all 3 loudspeakers
  - 15dB SNR measured near mic 1
- 1440 h of retransmitted distant audio (120h/mic)

Need Additional Datasets and Robust Learning Approaches

 Deep learning approaches benefit from large amounts of data

 Need realistic datasets with wide range of extrinsic and intrinsic variability

For example:

Outdoor collections

- Longitudinal data of same speakers
- Intrinsic speaker variability (emotion, voice projection, health, style)
  - E.g. SRI-FRTIV (2009) corpus focused on speaking effort
- Need learning approaches that use less data and can generalize to unseen conditions

Research Directions for Robust Speech Analysis

- Data augmentation
- Feature design
- Deep learning and feature learning
- Adaptation/calibration

#### Data Augmentation

- Real-world data often more diverse than development corpora
- Augment corpora to compensate
  - Fabricate data: re-record or simulate channel/reverberation
  - Process signals to simulate variability: vocal tract length variations, speech rate changes, channel effects, etc.
- Successful when target properties are known and can be simulated (e.g. reverberation challenges)
- Hard to generalize to unseen/unexpected conditions

T. Ko, V. Peddinti, D. Povey, and S. Khudanpur, "Audio augmentation for speech recognition," in Proceedings of INTERSPEECH, 2015

#### Feature Design for Noise Robustness

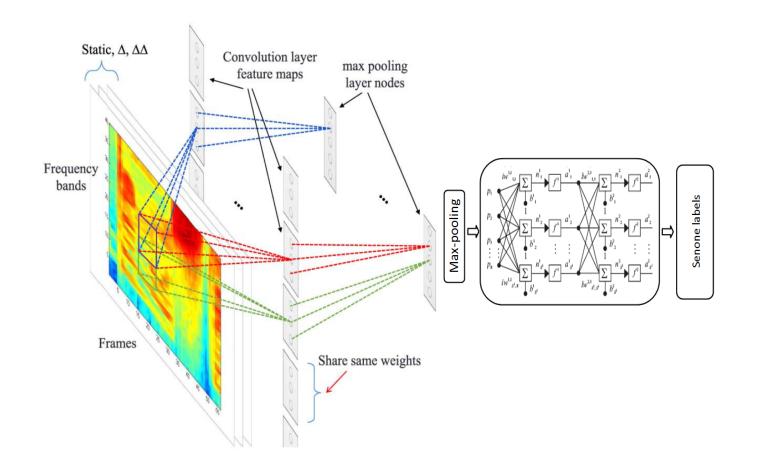
V. Mitra, H. Franco, R. M. Stern, J. Van Hout, L. Ferrer, M. Graciarena, W. Wang, D. Vergyri, A. Alwan, and J. H. Hansen, "Robust features in deep-learning-based speech recognition," in New Era for Robust Speech Recognition. Springer, 2017, pp. 187–217 Examples of auditorily and perceptually motivated noise-robust features developed under RATS (2010-2014)

Feature	Site	Characteristics
PNCC	CMU	Uses power-law nonlinearity and noise suppression
Gabor	ICSI	Inspired by high level features discovered in cortical regions of the brain
DOC/SYDOC	SRI	Uses damped oscillator and synchrony processing
NMC/MMeDuSA	SRI	Uses modulation spectrum and root compression
MHEC	UTD	Perceptual MVDR; quantile cepstral dynamics normalization
MbCombF0	UCLA	Variable frame rate analysis; temporal modulation processing; compressive sensing

- Each has advantages
- All designed to work in noisy channels
- Parameters heavily optimized on data
- Combining features often improves results no single winner

### Deep Learning Models Increased Robustness

- Deep Neural Nets (DNNs) significantly improved ASR
- Deep Convolutional Neural Nets (CNNs) emerged as an alternative demonstrating robustness to background noise



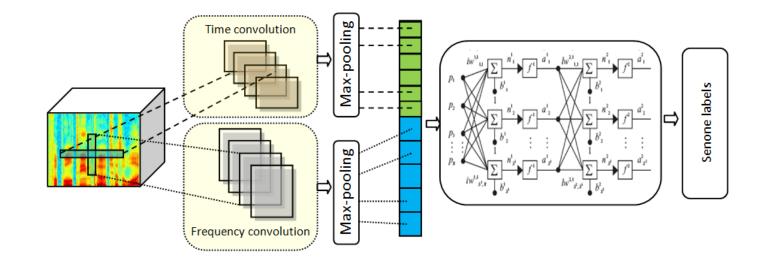
Huang, J., Li, J., & Gong, Y. "An analysis of convolutional neural networks for speech recognition", ICASSP, 2015.

Y. Qian and P. C. Woodland, "Very deep convolutional neural networks for robust speech recognition," in IEEE SLT, 2016 SRI International

# CNN variants: Time-Frequency Convolution (TFCNN)

Several architectures have been explored to improve robustness

- SRI proposed TFCNNs in IARPA ASpIRE challenge
  - Convolution performed across both time and frequency scales
  - Worked very well combined with noise-robust features

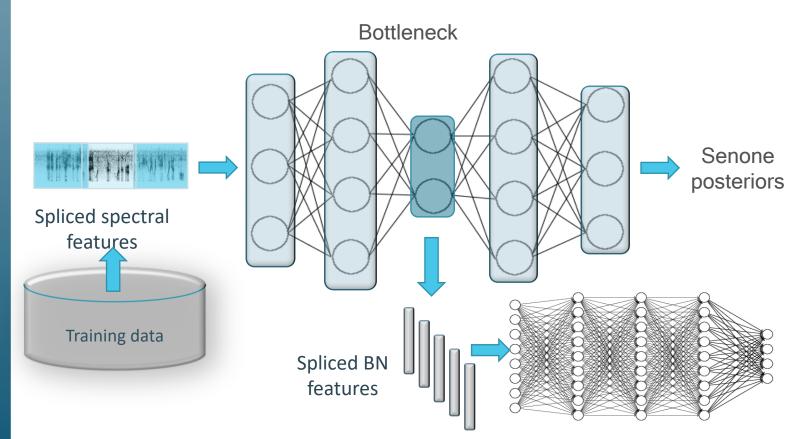


V. Mitra and H. Franco, "Time-frequency convolutional networks for robust speech recognition," in Proc. ASRU, 2015.

#### Features based on deep-learning models

*Bottlenecks (BNs)* - replacing noise-robust features

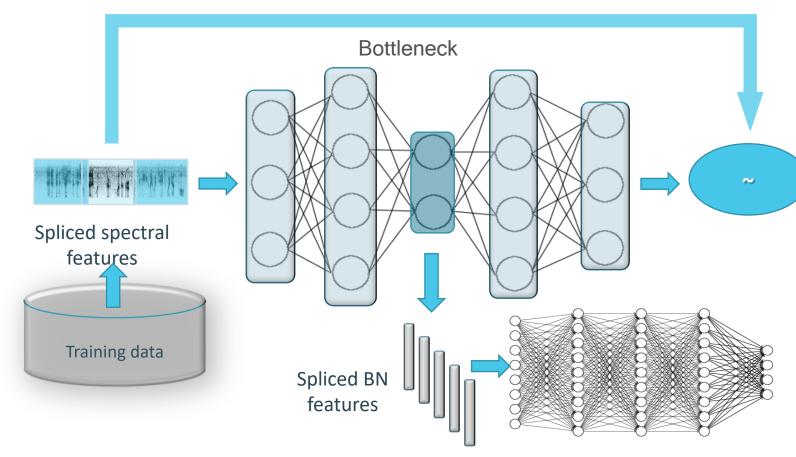
L. Bai, P. Jančovič, M. Russell, and P. Weber, "Analysis of a low-dimensional bottleneck neural network representation of speech for modelling speech dynamics," in Proc. Interspeech 2015 Bottleneck features discriminatively learned through supervised DNN models



Features based on deep-learning models

Bottlenecks from autoencoders

# BN features learned through supervised DNN models or unsupervised autoencoders



Stacked BNs have also been used very successfully for multiple tasks

## Features based on deep learning models

#### Acoustic embeddings:

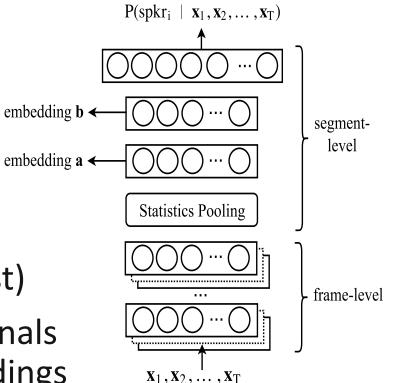
Bottlenecks are frame level, while embeddings learn to map variable-length segments to fixed-length vectors

K. Levin, K. Henry, A. Jansen, and K. Livescu, "Fixed-dimensional acoustic embeddings of variable-length segments in low-resource settings," in Proc. ASRU, 2013

M. Rouvier, P.-M. Bousquet, and B. Favre, "Speaker diarization through speaker embeddings," in Signal Processing Conference (EUSIPCO), 2015

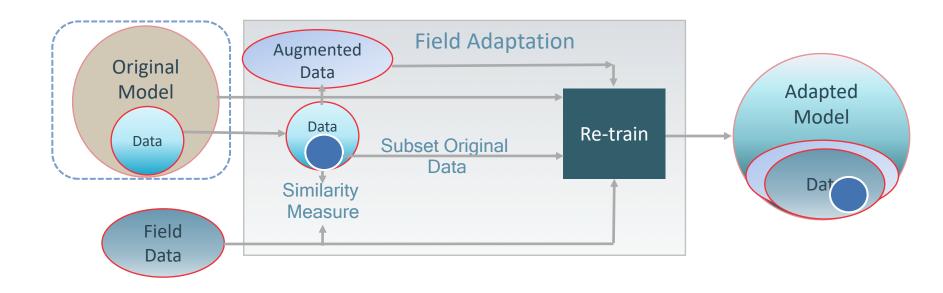
D. Snyder, D. Garcia-Romero, G. Sell, D. Povey, and S. Khudanpur, "X-vectors: Robust DNN embeddings for speaker recognition,", ICASSP, 2018nternational. All Rights Reserved. Proprietary

- Embedding layers capture information relevant to a task
   while removing
   distortion that may
   be present in the feature space (robust)
- Similar classes of signals have similar embeddings
- Typical input is MFCCs have also used PNCCs



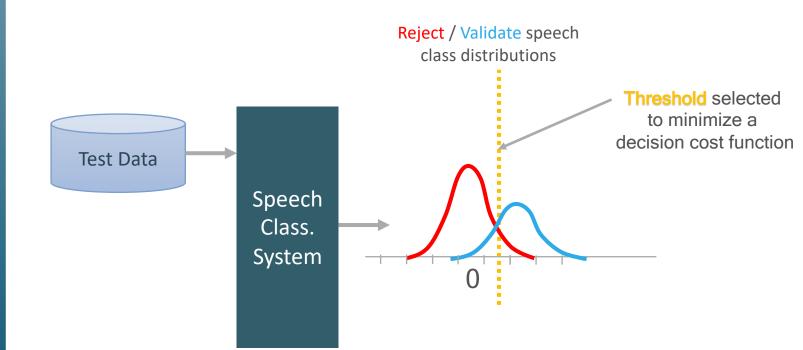
Example architecture for speaker ID embeddings (Snyder et al., 2018)

## Adaptation to Encountered Conditions



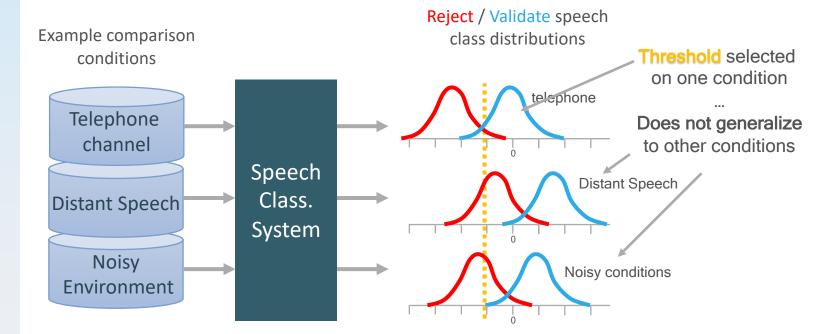
- Exploit available information including original training data and test data - in the best way possible
  - Unsupervised adaptation: applied when new, unseen conditions are encountered and there are no labels
  - Data selection: dynamically sub-select the most appropriate original data from inside the model
  - Data augmentation: mimic target conditions
- Re-training typically involves only the last layers of the model

Classification decisions are made by applying a threshold to system scores

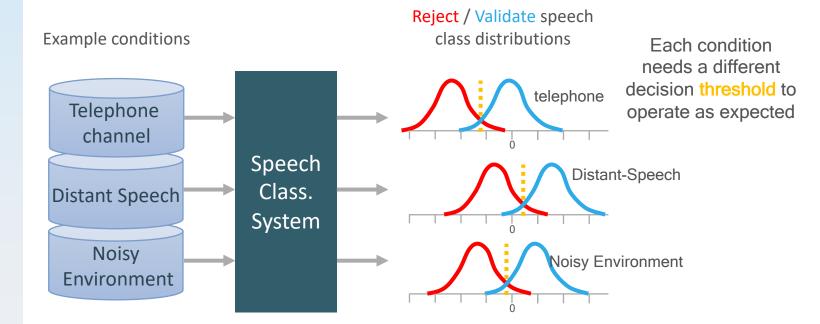


 With signals in the wild, scores shift across different conditions

 With a single threshold, system performance on unseen conditions becomes UNRELIABLE



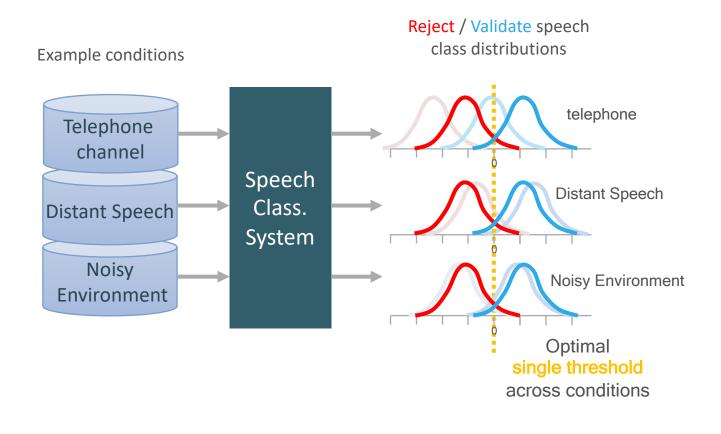
In an ideal world, we would pick a decision threshold for each possible condition...



Must calibrate scores to a common space

 Then a single threshold can be applied with confidence across all conditions

N. Brümmer and J. Du Preez, "Applicationindependent evaluation of speaker detection, " Computer Speech & Language 20, no. 2-3 (2006): 230-275



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# Example Speech Analytics Tasks

Speech Activity Detection (SAD)

Speaker Identification (SID)

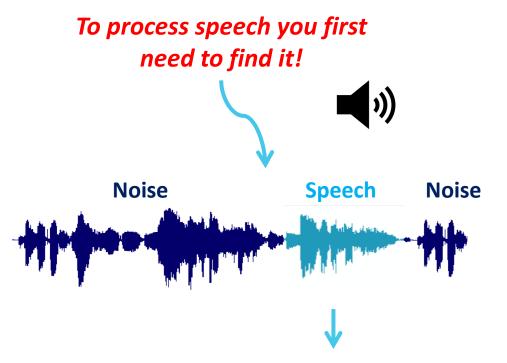
 Keyword Detection / Query by Example (QbE)

### Speech Activity Detection

Goal: detect presence and temporal location of speech in audio signals

- Easy in clean conditions
- Gets harder as environment or channel get noisier

*Towards a fast, effective and robust solution* 



Downstream automated speech processing or human listeners

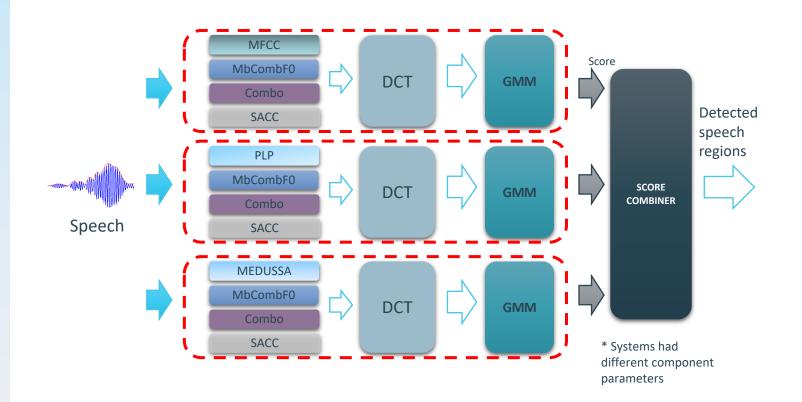
SAD significantly reduces the amount of data that needs to be processed by a smart interactive device or data mining system

Critical component for follow up systems: If SAD misses speech segment, no info can be extracted If SAD false alarms, almost certain error later in pipeline on al

### 2014 SRI SAD Pipeline

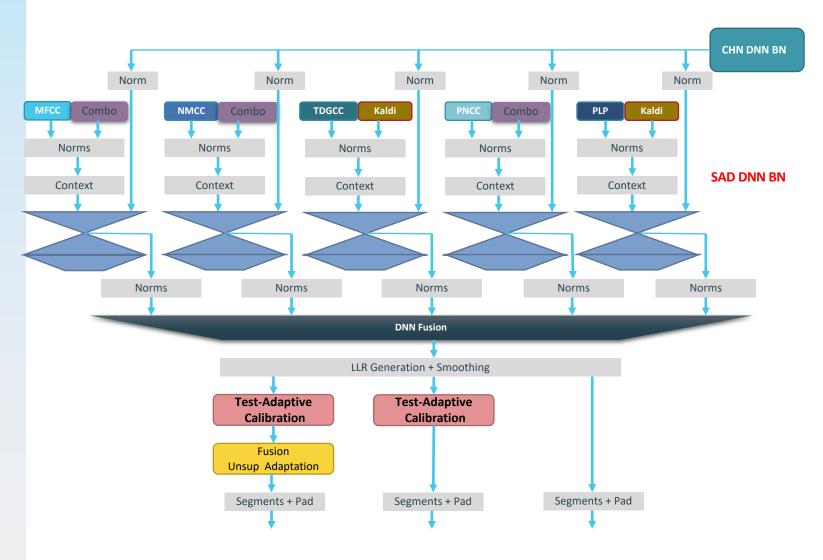
*Noise-robust features + GMMs* 

*Complex multi-system combination* 

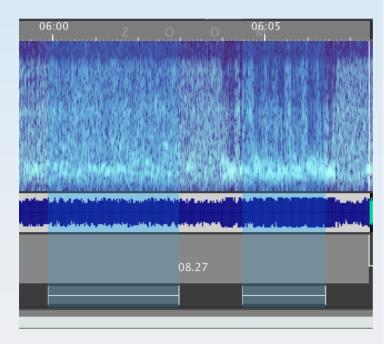


## 2015 DNN-based SAD

- Great performance on seen data after global calibration of fused system (over 10-20% improvement over GMM)
- More complex yet
- Feature combination at multiple levels
- Test-adaptive calibration crucial for generalizing to new data
- Unsupervised adaptation not always successful

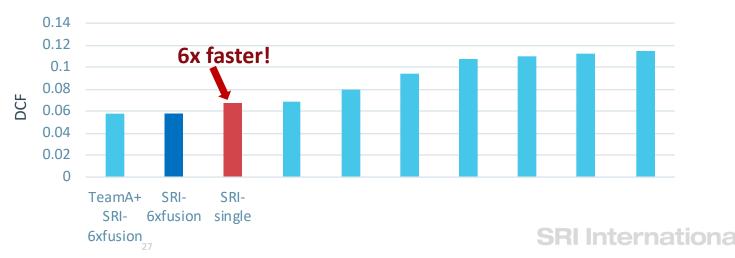


#### SAD today



 Two important goals were not achieved with prior eval systems:

- Generalization to unseen, highly variable, noisy conditions
- High speed and low memory usage
- Developed single MFCC-based DNN system
  - Multi-condition training data
  - Feature normalization designed to minimize false alarms
- Applied simplified system in OpenSAT 2017
  - Comparable to best performing system on Video (VAST) track: real-world videos: spontaneous speech, background music, noises



### Remaining SAD Challenges

For Data In-the-Wild

Adaptation and calibration to new conditions with

- Little data
- Unbalanced annotations
- Unsupervised data

#### Accuracy in the face of variable/unseen conditions

 Recent approaches explore use of LSTM models and acoustic embeddings

# Often hard to draw line between speech and nonspeech



 Live human vs. TV/radio, intelligible speech vs unintelligible babble, singing

#### Speaker ID

Goal: Identify a speaker known to the system, in potentially very different conditions from what it has seen

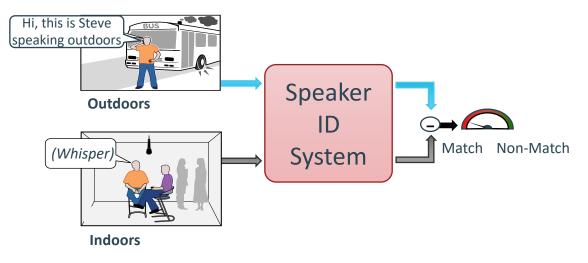
From UBM-based i-vectors and noiserobust features to deep learning and embeddings

#### Enrollment

- Get a sample of speech to model each speaker

#### Recognition

Compare incoming speech to known speaker models

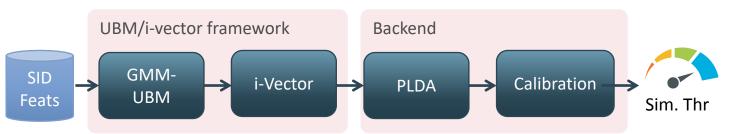


#### Challenging speech classification task since typically:

- there is very little training data for target classes (speakers)
- enrollment and test conditions for a speaker are mismatched

Standard Approach 2012: UBM+ i-vectors + Bayesian Backend

Need effective and robust frontend representation and a modeling approach that can remove sources of variability



I-vectors: project variable-duration utterance onto a lowdimensional vector, typically of a few hundred components

Backend classification and calibration modules measure similarity to target speaker

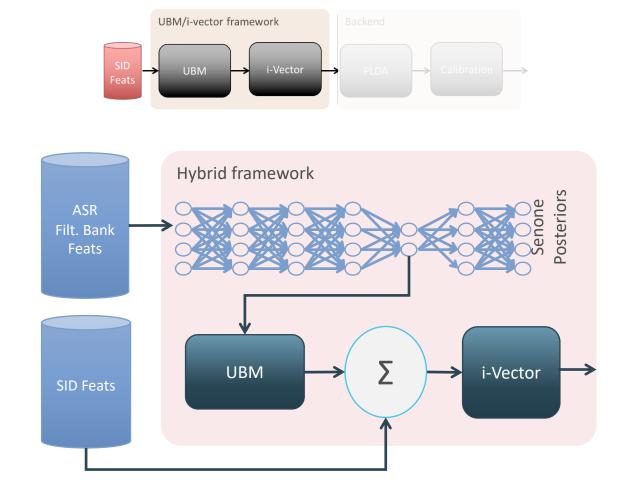
 PLDA: models speaker and intersession variability in the space of ivectors, based on joint-factor analysis work

N. Dehak, P. Kenny, R. Dehak, P. Dumouchel, and P. Ouellet, "Frontend factor analysis for speaker verification," IEEE Trans. ASLP, vol. 19, May 2010

L. Ferrer, M. McLaren, N. Scheffer, Y. Lei, M. Graciarena, and V. Mitra, "A noise-robust system for NIST 2012 speaker recognition evaluation", INTERSPEECH 2013

# DNNs for SID: *Transfer learning for increased robustness*

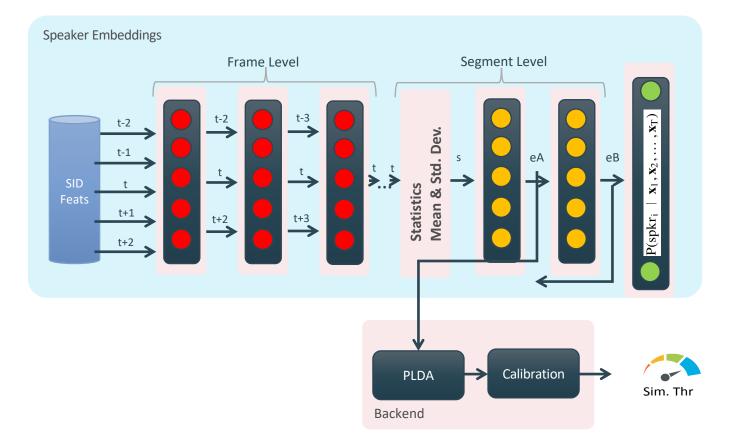
- Replace GMM-based UBM with discriminative ASR-trained DNNs
  - UBM: Unsupervised sound clustering
  - DNN: Supervised, discriminative modelling of classes (senones)
- Use bottleneck rather than full senone posteriors
  - Lower dimensionality, faster computation
- Decouple frame alignment feature from SID feature
  - Reduce phonetic dependency in i-vectors



M. McLaren, D. Castan, L. Ferrer, A. Lawson, "On the Issue of Calibration in DNN-based Speaker Recognition Systems," in Proc. Interspeech 2016. **SRI International** 

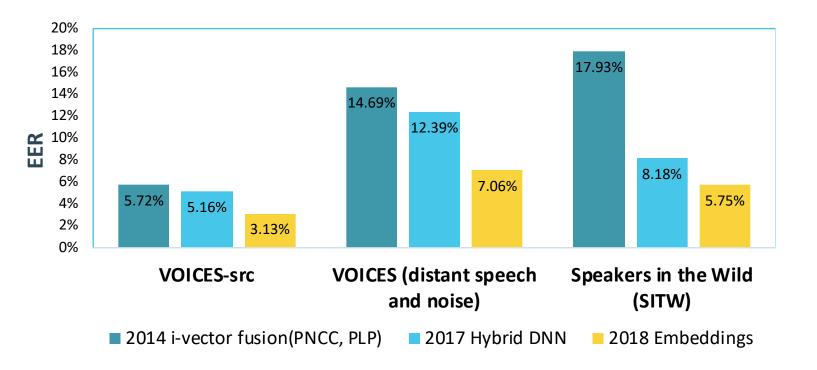
# Low-dim representation with speaker embeddings (2017)

- Replace i-vectors with embeddings extracted from a feed-forward DNN
- Long-term speaker characteristics are captured by a temporal pooling layer
  - Mean and standard deviation on the segment (2 - 10s)



D. Snyder, D. Garcia-Romero, G. Sell, D. Povey, and S. Khudanpur, "X-vectors: Robust DNN embeddings for speaker recognition," ICASSP, 2018

### Benchmarking progress in realistic conditions



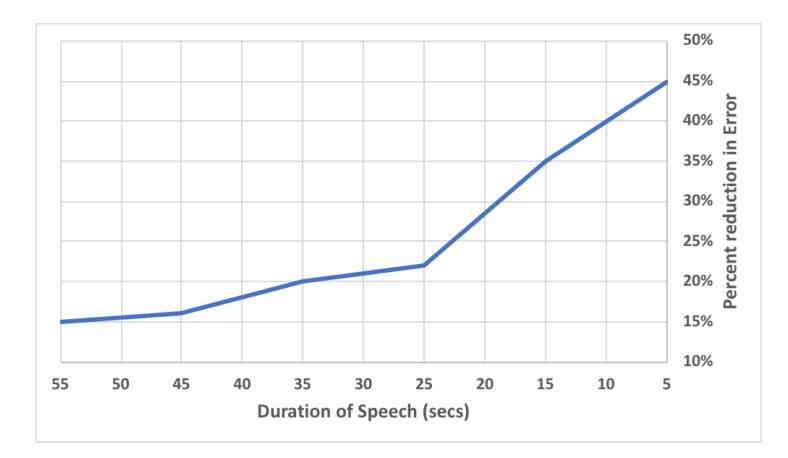
M. K. Nandwana, J. van Hout, M. McLaren, A. Stauffer, C. Richey, A. Lawson, M. Graciarena, "Robust Speaker Recognition from Distant Speech under Real Reverberant Environments Using Speaker Embeddings," in ISCA INTERSPEECH 2018

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# Effectiveness of embeddings in short durations

Current SID approach works as well on <u>2 sec</u> audio segments as preembeddings did on <u>8 sec</u>

#### At 5 sec duration, embeddings reduce error by 45%

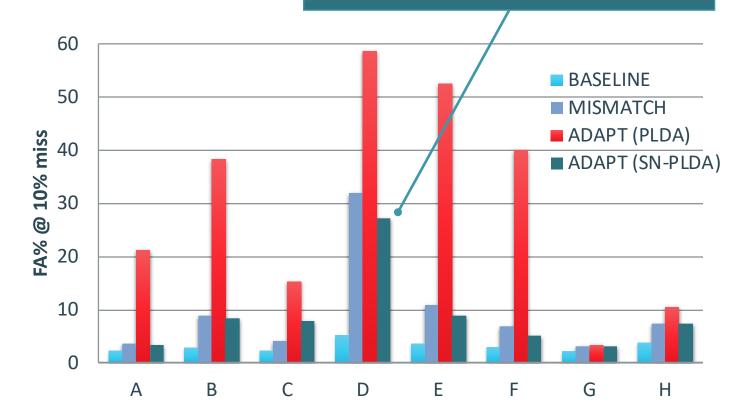


## Need for Field Adaptation

- Big degradation in mismatched conditions (from RATS data)
- Simply adding data to retrain PLDA does NOT work due to underlying assumptions on speakers' distributions among different conditions across original and adaptation data
- Source-normalization makes adaptation data compatible to original model

Source Normalization (SN) enables gain from adaptation data

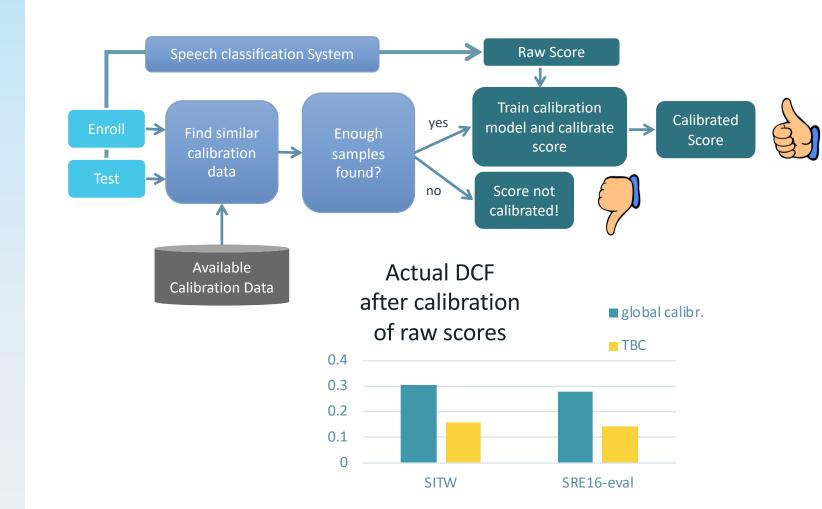
Further research is needed to better exploit the limited adaptation data



M. McLaren, and D. Van Leeuwen, "Source-normalized LDA for robust speaker recognition using i-vectors from multiple speech sources," Audio, Speech, and Language Processing, IEEE Transactions on 20 (3), 755-766, 2012

Trial-Based Calibration (TBC): Towards fail-safe calibration

- Key to good calibration: use data that properly represents the trial conditions
- In the wild, conditions are different for every trial
- Relevant trials are found with a metric of similarity between the acoustic conditions of two signals
- When not enough trials are selected to train a calibration model, the trial is not calibrated
  - Better not to calibrate at all then calibrate badly



*M. McLaren, A. Lawson, A., L. Ferrer, N. Scheffer, and Y. Lei, "Trial-based calibration for speaker recognition in unseen conditions", In Odyssey 2014* 

L. Ferrer, M. K. Nandwana, M. McLaren, D. Castan, and A. Lawson. "Toward Fail-Safe Speaker Recognition: Trial-Based Calibration With a Reject Option". IEEE/ACM Transactions on Audio, Speech, and Language Processing 27, no. 1 (2019): 140-153 International

### Remaining SID Challenges

### Multi-speaker SID

Data in the wild is hardly ever single speaker

### Intrinsic speaker variability

Impact by emotion, stress, vocal effort, etc.

### Optimal speaker embedding computation

*M, McLaren, D. Castan, M. Kumar Nandwana, L. Ferrer and E. Yilmaz. "How to train your speaker embedding extractor" Speaker Odyssey 2018* 

### Unsupervised adaptation to new conditions

Trial based calibration is one approach

### Confidence and calibration

- When do we trust the system output?
- How to avoid miscalibration

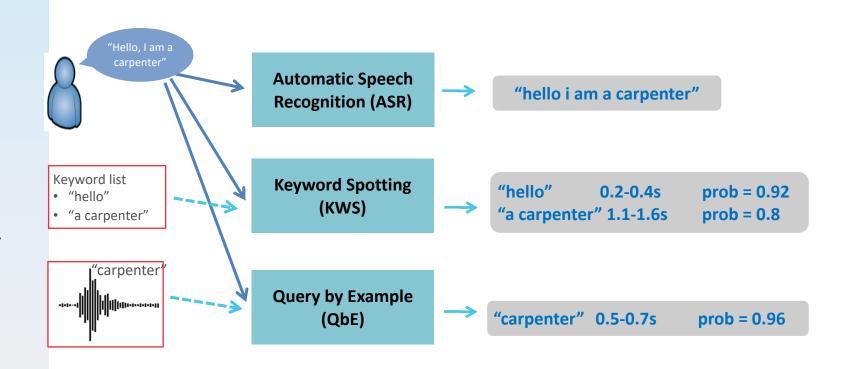
### Query-by-Example (QbE)

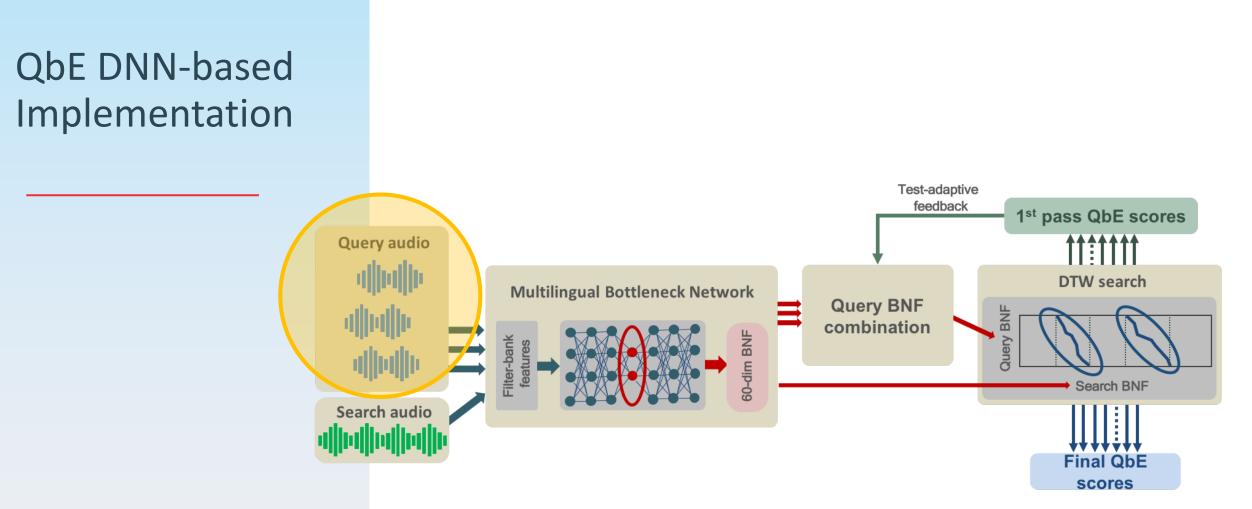
Robust keyword detection under very challenging acoustic conditions

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Keyword Spotting and Query-by-Example: Finding Important Spoken Words

- When ASR is not accurate enough, focus only on keywords
- Keyword Spotting (KWS) finds word probabilities using the most likely word sequences from ASR
  - Degrades for OOVs or for low ASR performance
- Query-by-Example (QbE) lets the user select an audio sample and search for other occurrences of that keyword
  - Language independent
  - One-shot learning



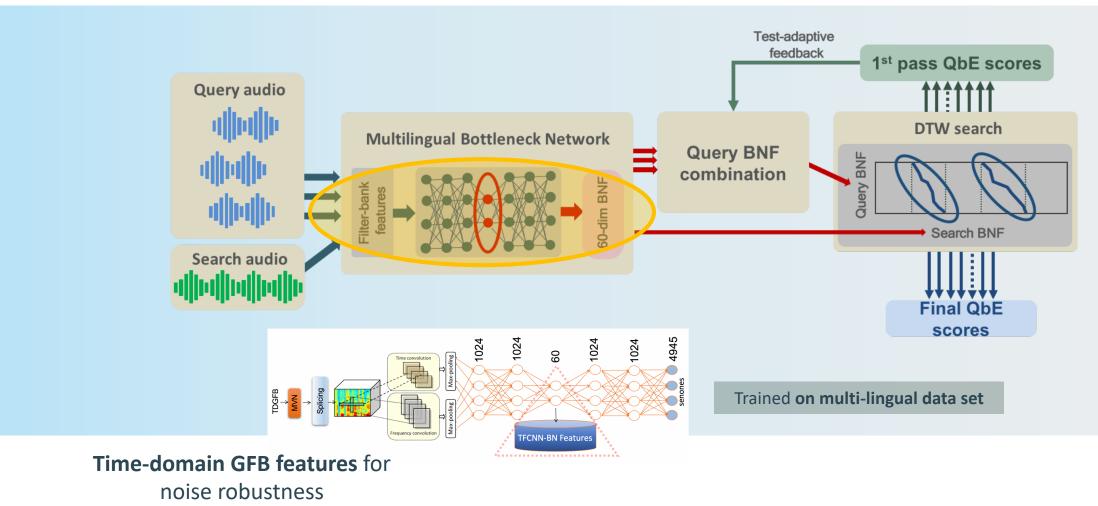


E. Yılmaz, J. van Hout and H. Franco. "Noise-Robust Exemplar Matching for Rescoring Query-by-Example Search." IEEE ASRU 2017

# Noise robust SAD is needed to remove silence and noise from the query

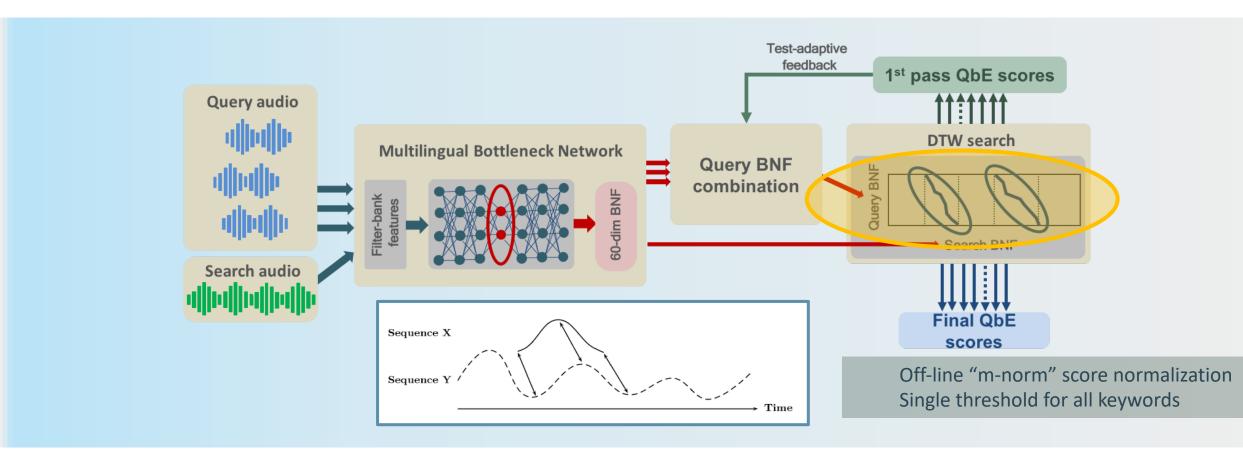
### **QbE DNN-based Implementation**

Word embedding representation



### **QbE DNN-based Implementation**

Search

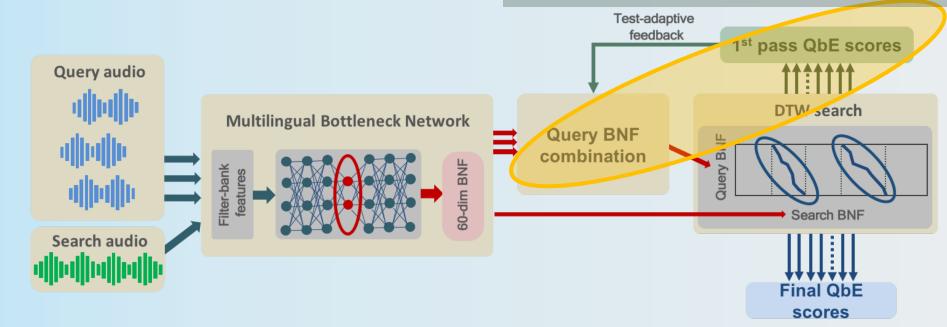


**Sub-sequence Dynamic Time Warping** finds optimal query/utterance alignments

### **QbE DNN-based Implementation**

Unsupervised optimization of weights for the case of multiple examples

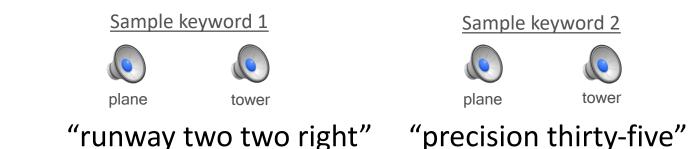
- Iterative examples alignment
- 1<sup>st</sup> pass BNF averaging produce meta-example
- Gradient descent to pick detection-specific weights
- Combine with 1<sup>st</sup> pass results



### Application Domain: Air Traffic Control

Realistic and challenging conditions

- Highly degraded acoustics: English conversations recorded from the ground from planes and control towers
- Acoustic mismatch in enrollment and test: various airports, controllers, planes,..
- Enrollment from keywords pronounced mid-sentence, more realistic



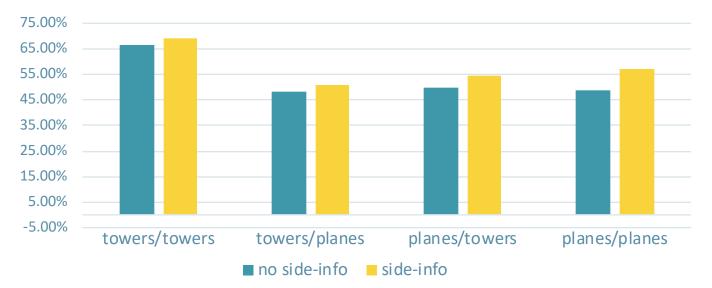
#### SRI's QbE system on Air Traffic Control data 1% false alarm rate results on different enrollment/test conditions are not directly comparable 60 50 Probability of Miss (%) 40 30 20 10 0 1ex 2ex 3ex 5ex 10ex enroll CONTROLLERS, enroll CONTROLLERS, enroll PILOTS, test enroll PILOTS, test test CONTROLLERS test PILOTS CONTROLLERS PILOTS QbE generalizes across conditions

### Score calibration using side info to reduce false alarms

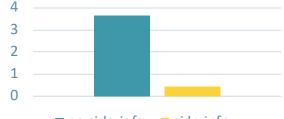
Use detections to selfcalibrate and avoid overmatching when using multiple examples

 Optimize on mismatched data (i.e. enroll planes/test towers, or enroll towers/test planes) for generalization

## QbE Precision (averaged between 0-80% Pmiss) on ATC after calibration, with and without side information



Average number of False alarms per hour, per query , on unseen data



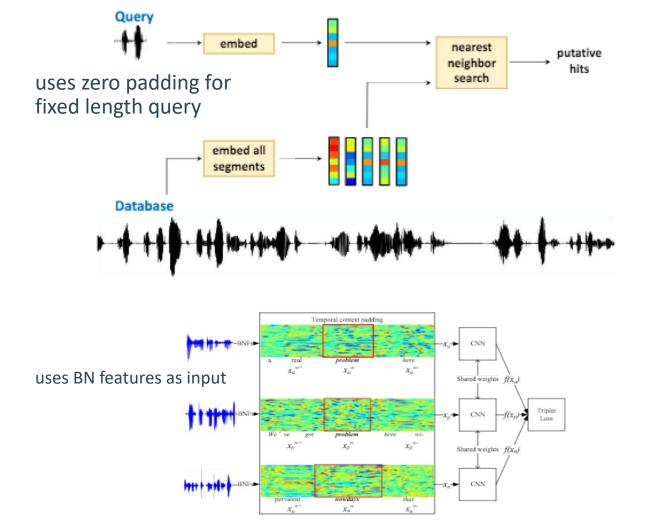
Internationa

### QbE using Acoustic Word Embeddings

Replacing BN features vectors with Word Embeddings results in replacing DTW with simple cosine distance

*S. Settle, K. Levin, H. Kamper, and K. Livescu, "Query-by-example search with discriminative neural acoustic word embeddings", InterSpeech, 2017.* 

Y. Yuan, C. Leung, L. Xie, H. Chen, B. Ma and H. Li, "Learning Acoustic Word Embeddings with Temporal Context for Query-by-Example Speech Search", InterSpeech, 2018



In Yuan et al, embeddings are learned via CNNs, with a triplet loss: uses two examples of same word (target), and one negative example.

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### Remaining QbE Challenges

Improve robustness of DNN-BNF / acoustic embedding features to handle most challenging acoustic conditions:

- HF/VHF radio distortions
- Bursts of noisy events
- Distant speech

### Balance discrimination with generalization:

- Avoid confusions between similar phrases
  - 'Big black car' vs 'big black bear'
- Enable inexact matching for applications in morphologically rich languages

## Conclusions and Future Directions

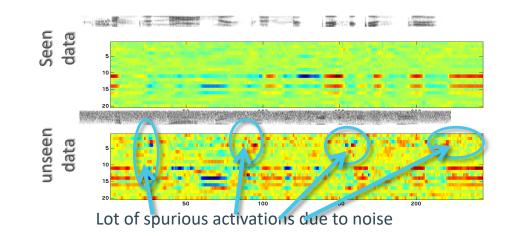
### Conclusions

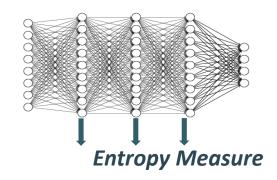
- Deep learning approaches have led to big improvements for all speech analytics tasks reviewed
- Handling unseen conditions is still a challenge
  - Embeddings and bottleneck features improve performance substantially
    - They are learned from data and represent what they have seen well
    - Noise robust features have been replaced, but there may be benefit in using them for increased robustness of embeddings' computation
- Score Calibration is crucial for performance and interpretability
  - Adaptive calibration helps for conditions in-the-wild
  - Calibration sensitive to proper data selection for the task

 Confidence & Interpretability: When and why can a system output be trusted?

### Potential Direction: Peeking into the DNN Activations

- For unseen data, DNN activations can be extremely noisy
- Extraction of a run-time activation entropy can provide some measure of DNN decision confidence
  - 1. Can we leverage this to predict when the DNN is witnessing unseen data?
  - 2. Can we use this information to select data for adaptation and calibration?





V. Mitra and H. Franco, "Interpreting DNN output layer Activations: A strategy to cope with Unseen Data in Speech Recognition," in Proc. of ICASSP 2018.
V. Mitra, H. Franco, C. Bartels, J. van Hout, M. Graciarena and D. Vergyri, "Speech Recognition In Unseen And Noisy Channel Conditions," in Proc. of ICASSP 2017

## Thank you!

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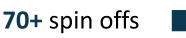
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